

(i) the annual and monthly average of visitors (2017 - 18)

Appendix 4 (Question 14)

Visitors to Bromley Libraries	Annual Total	Monthly Average	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Beckenham	137,320	11,443	11,388	12,129	11,226	12,926	13,499	12,833	12,260	10,870	8,468	11,035	9,924	10,762
Biggin Hill	234,190	19,516	19,178	21,417	19,163	20,353	18,249	19,972	19,727	19,414	16,028	18,654	19,940	22,095
Burnt Ash	27,613	2,301	1,785	2,018	2,203	2,674	2,619	3,118	2,467	2,527	1,703	2,214	2,031	2,254
Central	349,459	29,122	24,710	36,695	35,768	34,925	28,080	30,629	28,655	28,353	21,608	27,436	25,346	27,254
Chislehurst	75,469	6,289	5,770	5,645	5,856	6,271	5,782	6,415	7,906	6,539	5,836	6,108	5,931	7,410
Hayes	23,910	1,993	1,988	1,840	1,658	2,340	2,209	2,461	2,144	2,134	1,531	1,991	1,789	1,825
Mottingham	24,898	2,075	1,716	2,043	2,255	2,431	2,299	2,361	2,231	2,239	1,749	1,971	1,803	1,800
Orpington	321,431	26,786	23,778	21,514	16,595	31,674	29,186	26,838	31,731	28,792	23,693	31,180	25,548	30,902
Penge	99,972	8,331	7,860	8,195	8,408	9,152	8,716	8,730	8,906	8,988	7,044	8,126	7,655	8,192
Petts Wood	84,052	7,004	4,953	7,015	6,982	8,012	8,262	7,613	7,990	7,248	5,851	6,789	6,208	7,129
Shortlands	24,187	2,016	1,801	1,801	1,913	2,507	2,603	2,313	2,279	1,911	1,496	1,812	1,869	1,882
Southborough	34,558	2,880	1,869	2,669	3,120	3,802	3,538	3,649	3,245	2,622	2,230	2,527	2,454	2,833
St Paul's Cray	28,768	2,397	2,087	2,038	2,496	2,965	2,465	2,325	3,050	2,459	1,787	2,730	2,029	2,337
West Wickham	104,810	8,734	8,032	7,871	8,382	9,776	10,010	9,574	9,251	8,150	7,934	8,553	8,187	9,090
TOTAL	1,570,637	130,886	116,915	132,890	126,025	149,808	137,517	138,831	141,842	132,246	106,958	131,126	120,714	135,765

(ii) the annual and monthly average number of books issued (2017 - 18)

Issues of books at Bromley Libraries	Annual Total	Monthly Average	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Beckenham	162,470	13,539	12,968	12,625	12,102	15,984	16,097	14,550	14,044	12,056	10,211	11,914	14,190	15,729
Biggin Hill	72,348	6,029	5,595	5,838	5,733	7,070	7,184	6,746	6,196	5,706	4,674	5,165	5,779	6,662
Burnt Ash	16,361	1,363	1,212	1,041	1,376	1,717	1,691	1,471	1,593	1,342	1,012	1,036	1,420	1,450
Central	251,114	20,926	16,341	19,397	18,732	23,866	26,070	20,721	21,698	18,476	16,841	18,098	23,689	27,185
Chislehurst	69,052	5,754	5,048	5,372	5,487	6,910	7,380	6,231	5,880	5,254	4,220	4,979	5,727	6,564
Hayes	26,055	2,171	2,147	2,113	1,936	2,484	2,622	2,375	1,812	1,921	1,801	2,087	2,146	2,611
Mottingham	18,028	1,502	1,377	1,621	1,526	1,941	1,538	1,823	1,332	1,418	1,065	1,327	1,396	1,664
Orpington	200,856	16,738	15,607	15,665	14,968	19,437	21,950	17,534	16,525	14,648	12,865	14,935	17,053	19,669
Penge	63,076	5,256	5,042	4,742	4,535	6,154	6,447	5,854	5,532	5,194	4,158	4,600	4,815	6,003
Petts Wood	82,745	6,895	4,592	6,430	5,753	8,543	9,056	7,291	7,372	6,312	5,752	6,076	7,288	8,280
Shortlands	29,629	2,469	2,349	2,134	1,999	3,109	2,942	2,800	2,378	2,056	2,058	2,111	2,739	2,954
Southborough	35,009	2,917	2,096	2,751	2,764	3,559	3,384	3,380	2,876	2,592	2,195	2,640	2,986	3,786
St Paul's Cray	20,465	1,705	1,392	1,469	1,633	2,044	2,300	1,993	1,770	1,833	1,229	1,500	1,503	1,799
West Wickham	97,039	8,087	7,601	7,452	7,493	9,769	10,143	8,740	8,027	7,185	6,312	6,755	8,116	9,446
TOTAL	1,144,247	95,354	83,367	88,650	86,037	112,587	118,804	101,509	97,035	85,993	74,393	83,223	98,847	113,802

(iii) Annual running costs per library (monthly not available)

Branch	cost
Beckenham	£655,000
Biggin Hill	£256,000
Burnt Ash	£121,000
Central	£1,748,000
Chislehurst	£256,000
Hayes	£121,000
Mottingham	£121,000
Orpington	£655,000
Penge	£121,000
Petts Wood	£256,000
Shortlands	£121,000
Southborough	£121,000
St Pauls Cray	£121,000
West Wickham	£256,000

(iv) Cost per visit

Branch	Cost per visit
Beckenham	£4.65
Biggin Hill	£1.14
Burnt Ash	£4.12
Central	£4.97
Chislehurst	£3.57
Hayes	£4.88
Mottingham	£4.31
Orpington	£2.25
Penge	£1.21
Petts Wood	£3.02
Shortlands	£4.91
Southborough	£3.45
St Pauls Cray	£4.74
West Wickham	£2.45

(v) Cost per book issue

Branch	Cost per issue
Beckenham	£4.07
Biggin Hill	£3.92
Burnt Ash	£7.42
Central	£7.03
Chislehurst	£3.65
Hayes	£4.57
Mottingham	£6.12
Orpington	£3.37
Penge	£2.01
Petts Wood	£3.23
Shortlands	£4.04
Southborough	£3.47
St Pauls Cray	£6.77
West Wickham	£2.74

(vi) the percentage of the Borough population who used a library (2016 - 17)

Population Estimate	330,909
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Active members at Bromley Libraries (over 12 months)	Percentage of Bromley population	Count
Beckenham	1.92%	6,348
Biggin Hill	0.61%	2,032
Burnt Ash	0.16%	528
Central	3.03%	10,012
Chislehurst	0.85%	2,798
Hayes	0.32%	1,049
Mottingham	0.22%	712
Orpington	2.10%	6,950
Penge	0.80%	2,633
Petts Wood	0.81%	2,676
Shortlands	0.25%	841
Southborough	0.37%	1,209
St Paul's Cray	0.26%	862
West Wickham	0.93%	3,068
TOTAL	12.61%	41,718

Note: Customers are considered 'Active Members' if they have borrowed at least one item from a library within the previous 12 months. Active Member figures do not count customers who only use the library for other purposes (e.g. using a computer, studying, or attending an activity)